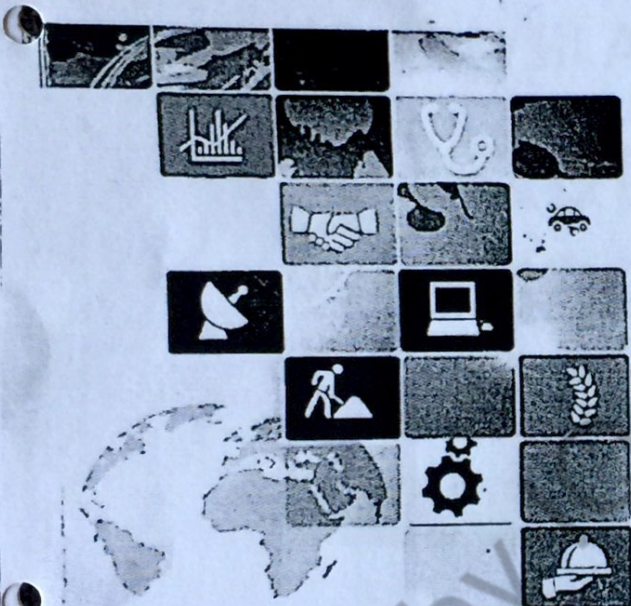


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# PARTICIPANT HANDBOOK

## Volume 2



# GLOBAL BUSINESS FOUNDATION SKILLS

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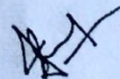
Taboo - not to do - negative judgement


Module III A

# Customer Management - Customer Service

Student Handbook

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PARTICIPANT HANDBOOK  
Volume 2**

**COURSE OFFERED BY**

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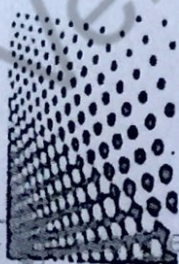
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


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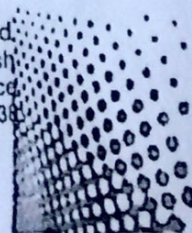
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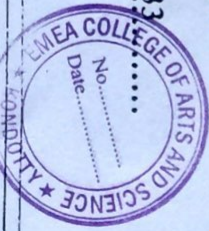
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