

FROM,  
ZED IT SHOP-ASC KONDOTTY  
JULY - 19, 2018 to JULY 19 - 2019

TO,  
THE PRINCIPAL  
EMEA COLLEGE  
KONDOTTY, MALAPPURAM

Dear Sir,

It is a part of our delight to say that you are one of our prominent customers so far. You had been very keen to us with productive approaches and deals. While thanking you for this great opportunity, we are proud to present us once again before your good self with our ASC proposal as per your requirement. Hope you would spend a little of your precious time to know more about the same.

Considering the punctual and excellent after sales service we rendered to you over the period, we hope that you will find everything in tune with your demand and place the most valuable ASC contract with us.

I would like to mention once again that It is our pleasure to render our services in your esteemed organization. Please feel free to contact us for any further clarifications

Thanking you and looking forward for your valuable orders.  
Very truly yours.

ZED IT SHOP KONDOTTY  
Service Co-coordinator  
End:

### **TERMS AND CONDITIONS**

1. The contract will be initially for one Year.
2. Party 1 will attend the complaints for maintenance services of the computers.
3. The maintenance contract also includes removal of virus, HDD Format, HDD troubleshooting to keep the system fully operational.
4. The maintenance services will be provided on all working days from 09 am to 5.00pm (Monday to Saturday).
5. Party 1 shall provide maintenance services through qualified experienced and competent engineer. He should be well conversant with the latest trends in troubleshooting of computing equipment.
6. During maintenance period if any hardware problem has occurred, party 2 must bear its cost in order to replace it. There will be no replacing cost (Service Charge) charged.

**Our Branches:**

**KONDOTTY**  
Grand Building  
9947520052

**RAMNATTUKARA**  
Regent Plaza Building  
9961962277

**FEROKE**  
Apple Tower  
9020202277



കേരളം KERALA

BX 955959

**ANNUAL SERVICE CONTRACT FROM JULY-19-2018 To JULY 19-2019**

It is an agreement between Zed IT Shop, Grand Building, Bus Stand, Kondotty as Party 1 and M/s EMEA COLLEGE Kondotty as Party 2. For ASC (Annual Service Contract) of Desktop computers. Party 1 is responsible to maintain the system of Party 2 for one Year. The ASC Amount is Rs. 85 per System (In words Rs – Eight Hundred & Fifty Rupees only).

Number of PC/System	Amount	Total amount
141	85	141x85 = Rs.120000

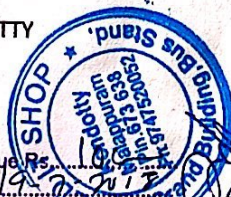
**Total Amount - 120000**

**TERMS AND CONDITIONS**

1. The contract will be initially for one Year.
2. Party 1 will attend the complaints for maintenance services of the computers.
3. The maintenance contract also includes removal of virus, HDD Format, HDD troubleshooting to keep the system fully operational. *And also Network trouble shooting*
4. The maintenance services will be provided on all working days from 09 am to 5.00pm (Monday to Saturday).
5. Party 1 shall provide maintenance services through qualified experienced and competent engineer. He should be well conversant with the latest trends in troubleshooting of computing equipment.
6. During maintenance period if any hardware problem has occurred, party 2 must bear its cost in order to replace it. There will be no replacing cost (Service Charge) charged.

PARTY 1:- ZED IT SHOP KONDOTTY  
Service Coordinator  
Signature & seal

No. 5664 Value Rs. ....  
DATE.....  
NAME.....  
STAMP VENDOR, RAMANATTUKARA  
K.P. SATHEESHKUMAR



PARTY 2:- EMEA COLLEGE KONDOTTY  
Principal  
Signature & seal

**PRINCIPAL**  
E M E A COLLEGE OF ARTS  
& SCIENCE, KONDOTTY  
MALAPPIRAM DT. 671329



# E.M.E.A. COLLEGE OF ARTS AND SCIENCE

Re-accredited with 'A' Grade by NAAC  
(Aided, affiliated to the University of Calicut)  
KONDOTTI, P.O. KUMMINIPARAMBA  
MALAPPURAM (DIST), PIN. 673 638

☎ : (0483) 2712030 (Off.)  
2713530 (Pri.)  
E-mail: mail@emeacollege.ac.in  
Website: www.emeacollege.ac.in

Date: 01/08/2018

## ANNEXE TO THE COMPUTER ASC

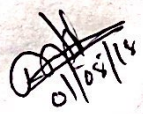
Annual Service Contract (ASC) of College Computers begins on 1<sup>st</sup> August 2018. Printer Cartridge maintenance will be undertaken only for 12A, 88A, 85A, 925A, of Canon/HP etc. Company will charge ₹ 600/- for each refill. Maintenance of above Cartridges will be done free of cost. The maintenance includes drum replacement, blade replacement and magnet roller replacement. Cartridge unit will be replaced at a cost of ₹ 750 to ₹ 800/-.

*Payment of AMC amount will be made as follows:-*

On 01 <sup>st</sup> August 2018	- ₹ 30000/-
01 <sup>st</sup> December 2018	- ₹ 30000/-
01 <sup>st</sup> April 2019	- ₹ 30000/-
31 <sup>st</sup> July 2019	- ₹ 30000/- (final instalment)

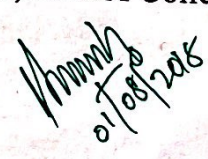
Party 1:

ZED IT shop, Kondotty

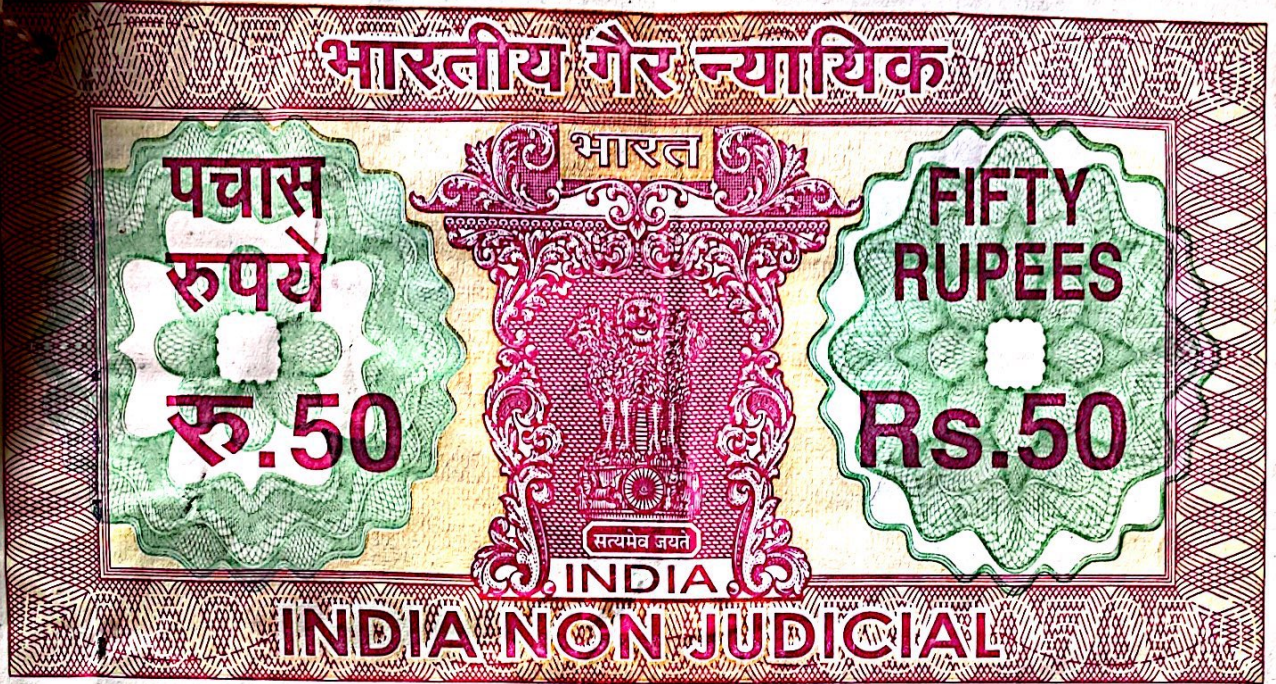
  
01/08/18

Party 2:

Principal, EMEA College, Kondotty

  
01/08/2018





**കേരളം കേരള KERALA SERVICE LEVEL AGREEMENT**

**BK 057499**

This (AMC) Service Level Agreement entered into this 05th day December, 2015 between NETROUTE I.T. SOLUTION (hereinafter referred to as The 1st Party)

BETWEEN

EMEA COLLEGE KONDOTTY (Hereinafter referred as (2nd Party)

1. One get a complaint call the 1st Party ready to reach at site in 3 hr.
2. The 1st Party will check the site once in 2 weeks, even if there is no problem.
3. The 1st Party ready to provide the standby for thye components which may sent for the service.
4. The 2nd Party has agreed to register systems.

**5. BILLING:**

- \* 1st system 139 INR
- \* The 1st Party agrees to give 15 months service for every registered system.
- \* The half of the payment should be paid in the time of agreement.
- \* The net amount will be 705 x 139 number of system.
- \* If the 1st Party could not provide the service for 15 months, the amount which you may have paid will be refundable.

NETROUTE I.T. SOLUTION  
1st Floor, Kallayi Tower,  
Manjeri. Phone: 8592049049.



The Principal  
EMEA College  
Kondotty

നമ്പർ: 22006  
 തീയതി: 2-12-15  
 വില: 60  
 അംഗീകാരം: *[Handwritten Signature]*  
 തയ്യാറാക്കിയവർ: *[Handwritten Signature]*  
 തീയതി: 05/12/15  
 അ.സ്റ്റാ. വകുപ്പ്, മലപ്പുറം ജില്ല  
 സി.ഐ. ഓഫീസ് *[Handwritten Signature]*

*Handwritten notes:*  
 5/12/15 = 32000 ✓  
 5/5/16 = 33000 ✓  
 5/10/16 = 33000 ✓  
 98000 ✓  
 5/2/16



Microbiology Dept -

1 PC

1 printer

1 PC (Mk-Lab)  
De English Dept -

1 PC

1 printer

Younus  
Younus

Younus

Computer Science Dept

1 PC

1 printer

Principal

1 PC

1 printer

Office

12 PC

printer

4/3/16

Bio technology Dept

2 PC

1 printer

Computer science Lab. 2nd Floor

55 PC

1 printer

EMEA conductivity. pc's and departments.

BBA Dept.

2 pc (1 for nss)  
1 printer.

Stone

1 pc

UGC

2 pc - (1/2)

~~1 pc Behar~~

Computer science lab Caround Jabur

Lenovo Brand pc 25 ✓

10 pc and 14 monitor.

Economics Dpt-

2 pc  
1 printer

As Bannu

West asia Dpt-

~~4 pc~~

~~2 pc~~ 1 pc  
1 printer.

(ipc complaint)

For HoD  
Muhammad shafi T

maxmu bouday pc Lab

1 pc

Signature

Bio chemistry. Dpt

1 PC  
1 printer

For H.O.D  
N.K Zahere Bams  
*[Signature]*

Library. Adm. Y.  
25 PC 04/02/16

IQAC  
2 PC

IQAC  
1  
one computer is to be removed  
from IQAC office  
*[Signature]*

Hindi Dpt  
1 PC

Commerce Dpt  
1 PC - 1 printer

NCC  
1 PC

Tribal.  
150 ~~PC~~ PC  
printer: 10+

~~3/2/16~~

Total - 139 PC

32,000/

(5/2/16) 1st int - paid R.

~~5/2/16~~



Ref:

Date: 4-03-2014

134 x 700 = 93800

5/3/2014 = 30000

5/8/2014 = 30000

5/1/2015 = 33800

**SERVICE LEVEL AGREEMENT**

This (AMC) Service Level Agreement entered into this 05<sup>th</sup> March 2014 between SKY MARK IT SERVICE (hereinafter referred to as The 1<sup>st</sup> party)

**BETWEEN**

EMEA COLLAGE KUNDOTTY (Hereinafter referred as (2<sup>nd</sup> party).

1. Once get a complaint call the 1<sup>st</sup> party ready to reach at site in 3hr.
2. The 1<sup>st</sup> party will check the site once in 2 weeks, even if there is no problem.
3. The 1<sup>st</sup> party ready to provide the standby for the components which may send for the service.
4. The 2<sup>nd</sup> party has agreed to register systems.
5. **BILLING:**

- 1 system 700 INR
- The 1<sup>st</sup> party Agrees to give 15 months service for every registered systems
- The half of the payment should be paid in the time of agreement.
- The net amount will be 700 \* 134 number of systems
- If the 1<sup>st</sup> party could not provide the service for 15 months, the amount which you may have paid will be refundable

SKY MARK IT SERVICE  
2<sup>nd</sup> Floor, Kallai Lower  
Manjeri



R. \_\_\_\_\_  
The Principal  
EMEA Collage  
Kundotty

Email : skymarkitservice@gmail.com - Web : www.itserviceskymark.com



കേരളം കേരल KERALA

CK 296882

**ANNUAL SERVICE CONTRACT FROM AUGUST 1- 2019 TO JULY 31-2020**

It is an agreement between Zed IT Shop, as Party 1 and M/s EMEA College, Kondotty as Party2. For ASC (Annual Service Contract) of Desktop PC, Party 1 is responsible to Service the system of Party 2 for one Year. ASC charge is Rs. 723.68/- Per Computer for One year.

Number of Computer	Rate Per PC	TOTAL AMOUNT
152	Rs. 723.68	110000

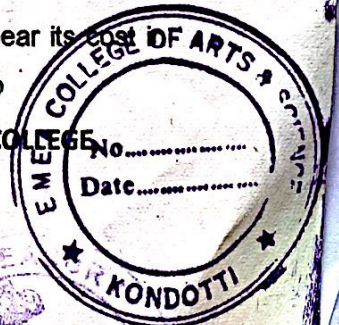
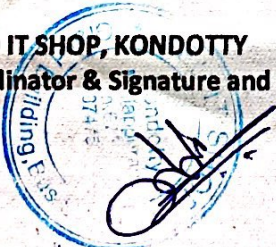
Grand Total - One Lakh and Ten Thousand Rupees Only.

**TERMS AND CONDITIONS**

1. The contract will be initially for one Year.
2. Party 1 will attend the Complaints/Troubleshoot of the computers.
3. The maintenance contract also includes removal of virus, HDD Format, troubleshooting and also Network trouble shooting.
4. The maintenance services will be provided on all working days from 09 am to 5.00pm (Monday to Saturday).
5. Party 1 shall provide maintenance services through qualified experienced and competent engineer. He should be well conversant with the latest trends in troubleshooting of computing equipment.
6. During maintenance period if any hardware problem has occurred, party 2 must bear its cost in order to replace it. There will be no service cost charged.

PARTY 1: ZED IT SHOP, KONDOTTY  
Service Coordinator & Signature and Seal

EMEA ARTS & SCIENCE COLLEGE  
KONDOTTY



2019/ No.....  
309/19  
Kondotty SRO. Ag. Vendor  
P. Jayachandran

2019/ No.....  
309/19  
Zed I.T. Shop Kondotty  
Kondotty SRO. Ag. Vendor  
P. Jayachandran

Date: 01-10-2019

**Cartridge**

**ANNUAL MAINTENANCE CONTRACT**

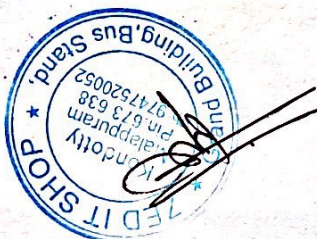
It is an agreement between Zed IT Shop, as Party 1 and M/s EMEA College, Kondotty as Party 2. For AMC of Toner Cartridges, Party 1 is responsible to Service/Maintain cartridge unit of Party 2 for one Year.

AMC Cartridge Models	Rate	Remarks
12a/88a/278a/925a/283/etc	Rs. 450 per Refill	Free Replacement of Cartridge Parts

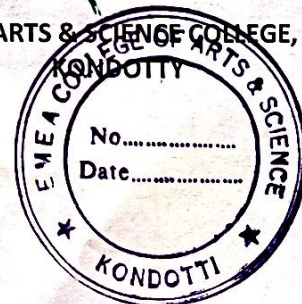
**Grand Total – Four Hundred and Fifty Only**

1. Party 1 will maintain/Service/ Above Mentioned Cartridge Units without any Cost
2. The contract will be initially for one Year.
2. Party 1 will attend the Complaints/Troubleshoot of the Cartridge
3. The maintenance contract also includes Printer Troubleshoot at minimum level.
4. The maintenance services will be provided on all working days from 09 am to 5.00pm (Monday to Saturday).
5. Party 1 shall provide maintenance services through qualified experienced and competent engineer. He should be well conversant with the latest trends in troubleshooting of Cartridges.

**PARTY 1: ZED IT SHOP, KONDOTTY**  
Service Coordinator & Signature and Seal



**EMEA ARTS & SCIENCE COLLEGE,**  
Kondotty



Date : 01.10.2019

ANNEXES TO THE COMPUTER ASC

Annual Service Contract (ASC) of College Computer begins of 1<sup>st</sup> August 2019. Printer Cartridge maintenance will be undertaken only for 12A, 88A, 85A, 925A, of Canon/HP. 1<sup>st</sup> Party (ZED IT SHOP) will charge ₹ 450/- for each refill. Maintenance of above Cartridges will be done free of cost. The maintenance includes Drum, blade and magnet roller replacement. New Cartridge unit will be replaced at a cost of ₹ 700/-

Payment of ASC amount will be made of follows :-

On 01 <sup>st</sup> August 2019	₹ 27500/-
01 <sup>st</sup> December 2019	₹ 27500/-
01 <sup>st</sup> April 2020	₹ 27500/-
31 <sup>st</sup> July 2020	₹ 27500/- (final installment)

Party 1:

ZED IT SHOP-Kondotti




Party 2:

PRINCIPAL, EMEA College



Certified that the data attached herewith is true.



  
PRINCIPAL  
E M E A COLLEGE OF ARTS  
& SCIENCE, KONDOTTY  
MALAPPURAM DT. 673 638